

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	4,871	4,596	6%
	Admits	4,364	4,346	0%
	Discharges	3,751	4,012	-7%
	Service Hours	14,469	14,734	-2%
	Bed Days	35,980	37,505	-4%
	S.Rehab/PHP/IOP	1		

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Outpatient	1,657	31.2%
	Residential Services	1,384	26.1%
	Case Management	312	5.9%
	IOP	1	0.0%
Forensic SA			
	Forensics Community-based	1,917	36.1%
Mental Health			
	Case Management	33	0.6%

Consumer Satisfaction Survey

(Based on 1,422 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		90%	80%	92%
✓ Quality and Appropriateness		89%	80%	93%
✓ Overall		87%	80%	91%
✓ Respect		85%	80%	91%
✓ General Satisfaction		85%	80%	92%
✓ Recovery		82%	80%	79%
✓ Outcome		80%	80%	83%
● Access		78%	80%	88%

Satisfied %
 Goal %
 0-80%
 80-100%
 Goal Met
 Under Goal

Client Demographics

Age					Gender				
	#	%	State Avg			#	%	State Avg	
18-25	1,061	22%	15%		Male	3,483	72%	60%	▲
26-34	1,346	28%	24%		Female	1,386	28%	40%	▼
35-44	874	18%	19%		Transgender			0%	
45-54	880	18%	22%						
55-64	450	9%	15%						
65+	147	3%	4%						
Ethnicity					Race				
	#	%	State Avg			#	%	State Avg	
Non-Hispanic	3,885	80%	75%		White/Caucasian	3,762	77%	65%	▲
Hispanic-Other	430	9%	7%		Other	621	13%	13%	
Hisp-Puerto Rican	302	6%	12%		Black/African American	309	6%	16%	
Unknown	213	4%	6%		Unknown	122	3%	3%	
Hispanic-Mexican	27	1%	1%		Asian	41	1%	1%	
Hispanic-Cuban	14	0%	0%		Hawaiian/Other Pacific Islander	9	0%	0%	
					Am. Indian/Native Alaskan	5	0%	1%	
					Multiple Races	2	0%	1%	

Unique Clients
 State Avg
 > 10% Over State Avg
 > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	97%
Valid TEDS Data	N/A	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	49%
Cooccurring	Actual	State Avg
MH Screen Complete	N/A	96%
SA Screen Complete	N/A	96%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	53%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	59%	-55% ▼
Employed		N/A	N/A	50%	44%	-50% ▼
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	68%	-75% ▼
Not Arrested		N/A	N/A	75%	90%	-75% ▼
Self Help		N/A	N/A	60%	24%	-60% ▼
Stable Living Situation		N/A	N/A	95%	90%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	83%	N/A ▼

▲ > 10% Over ▼ < 10% Under

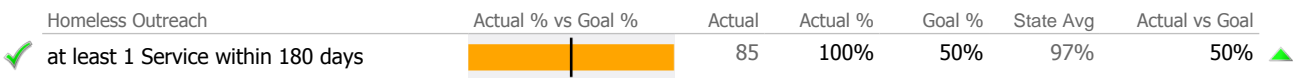
Actual Goal ✓ Goal Met ⬤ Below Goal

* State Avg based on 115 Active Standard Outpatient Programs

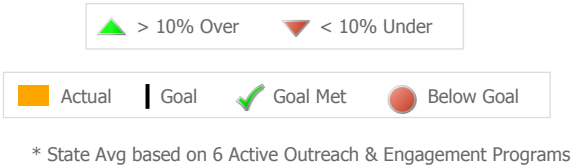
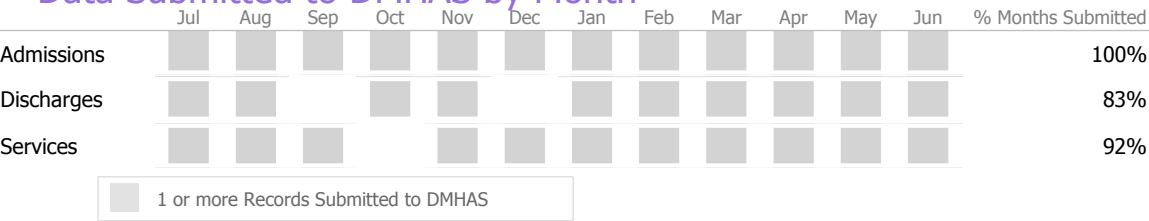
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	187	202	-7%
Admits	85	82	4%
Discharges	143	93	54% ▲
Service Hours	813	1,110	-27% ▼

Service Engagement



Data Submitted to DMHAS by Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	12	0%
Admits	-	6	-100% ▼
Discharges	-	-	
Service Hours	-	114	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 73%	95%
Valid TEDS Data	<div><div></div></div> 0%	31%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 100%	69%
Cooccurring		
MH Screen Complete	<div><div></div></div> N/A	97%
SA Screen Complete	<div><div></div></div> N/A	95%
Diagnosis		
Valid Axis I Diagnosis	<div><div></div></div> 100%	100%
Valid Axis V GAF Score	<div><div></div></div> 92%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	N/A	N/A	75%	60%	N/A

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	0	0%	90%	73%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	<div><div></div></div>	0	0%	75%	68%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
Services													8%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 10 Active Gambling Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	570	544	5%
Admits	519	484	7%
Discharges	488	503	-3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	97%
Valid TEDS Data	96%	93%

On-Time Periodic	Actual	State Avg
6 Month Updates	100%	49%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	94%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		330	68%	50%	53%	18% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		496	78%	75%	90%	3%
✓ Employed		328	52%	50%	44%	2%
● Abstinence/Reduced Drug Use		299	47%	55%	59%	-8%
✓ Improved/Maintained Axis V GAF Score		402	80%	75%	68%	5%
● Stable Living Situation		537	85%	95%	90%	-10%
● Self Help		50	8%	60%	24%	-52% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		311	66%	75%	80%	-9%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 115 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1		
Admits	1	-	
Discharges	1	-	
Service Hours	-	-	
Social Rehab/PHP/IOP Days	1	0	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	97%
✓ Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	6%

Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	95%
✓ SA Screen Complete	100%	95%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	91%
✓ Valid Axis V GAF Score	100%	89%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions									■				8%
Discharges										■			8%
Services										■			8%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div><div></div></div>	0	0%	50%	59%	-50% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge	<div><div></div></div>	N/A	N/A	90%	51%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score	<div><div></div></div>	1	100%	75%	84%	25% ▲
✓ Not Arrested	<div><div></div></div>	1	100%	75%	94%	25% ▲
● Employed	<div><div></div></div>	0	0%	50%	32%	-50% ▼
● Abstinence/Reduced Drug Use	<div><div></div></div>	0	0%	55%	61%	-55% ▼
● Self Help	<div><div></div></div>	0	0%	60%	44%	-60% ▼
● Stable Living Situation	<div><div></div></div>	0	0%	95%	91%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	<div><div></div></div>	N/A	N/A	90%	59%	N/A ▼

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 51 Active Standard IOP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	627	671	-7%
Admits	424	511	-17% ▼
Discharges	452	475	-5%
Service Hours	8,619	8,684	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	97%
Valid TEDS Data	99%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	99%	49%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		288	64%	50%	53%	14% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		378	56%	50%	44%	6%
✓ Not Arrested		537	80%	75%	90%	5%
● Stable Living Situation		595	89%	95%	90%	-6%
● Abstinence/Reduced Drug Use		294	44%	55%	59%	-11% ▼
✓ Improved/Maintained Axis V GAF Score		391	75%	75%	68%	0%
● Self Help		89	13%	60%	24%	-47% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		202	91%	90%	83%	1%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		299	75%	75%	80%	0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 115 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	56	51	10%
Admits	30	15	100% ▲
Discharges	22	26	-15% ▼
Service Hours	853	775	10%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		9	41%	75%	60%	-34% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		32	91%	90%	73%	1%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		23	77%	75%	68%	2%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97% 95%
✓ Valid TEDS Data		62% 31%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		100% 69%

Cooccurring	Actual	State Avg
✓ MH Screen Complete		100% 97%
✓ SA Screen Complete		100% 95%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100% 100%
✓ Valid Axis V GAF Score		98% 89%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													75%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual
 Goal
 Goal Met
 Below Goal

* State Avg based on 10 Active Gambling Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	125	100	25% ▲
Admits	124	85	46% ▲
Discharges	117	84	39% ▲
Service Hours	1,313	701	87% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	97%
Valid TEDS Data	100%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	49%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		65	56%	50%	53%	6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		124	79%	75%	90%	4%
● Abstinence/Reduced Drug Use		69	44%	55%	59%	-11% ▼
● Stable Living Situation		134	86%	95%	90%	-9%
● Employed		61	39%	50%	44%	-11% ▼
● Improved/Maintained Axis V GAF Score		93	73%	75%	68%	-2%
● Self Help		30	19%	60%	24%	-41% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		35	90%	90%	83%	0%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		63	64%	75%	80%	-11% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 115 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	340	364	-7%
Admits	327	349	-6%
Discharges	326	348	-6%
Bed Days	7,405	7,119	4%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		262	80%	80%	81%	0%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		309	95%	85%	94%	10%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Follow-up within 30 Days of Discharge		154	59%	90%	63%	-31% ▼

Recovery

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ National Recovery Measures (NOMS)						
✓ Improved/Maintained Axis V GAF Score		296	91%	75%	85%	16% ▲
● Self Help		195	56%	60%	71%	-4%
● Abstinence/Reduced Drug Use		41	12%	70%	65%	-58% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		22	24 days	0.1	92%	90%	94%	2%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98% 97%
✓ Valid TEDS Data		100% 100%
On-Time Periodic	Actual	State Avg
6 Month Updates		N/A N/A

Cooccurring	Actual	State Avg
✓ MH Screen Complete		99% 97%
✓ SA Screen Complete		99% 97%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100% 100%
✓ Valid Axis V GAF Score		100% 90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 12 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	252	239	5%
Admits	223	209	7%
Discharges	215	214	0%
Service Hours	1,784	2,020	-12% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	97%
Valid TEDS Data	99%	93%

On-Time Periodic	Actual	State Avg
6 Month Updates	100%	49%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	94%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		123	57%	50%	53%	7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		234	84%	75%	90%	9%
● Employed		121	44%	50%	44%	-6%
✓ Improved/Maintained Axis V GAF Score		183	82%	75%	68%	7%
● Abstinence/Reduced Drug Use		126	45%	55%	59%	-10% ▼
● Stable Living Situation		194	70%	95%	90%	-25% ▼
● Self Help		34	12%	60%	24%	-48% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		56	88%	90%	83%	-2%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		115	56%	75%	80%	-19% ▼

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 115 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	33	-15% ▼
Admits	-	7	-100% ▼
Discharges	-	5	-100% ▼
Service Hours	-	251	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	95%
Valid TEDS Data	14%	31%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	69%
Cooccurring	Actual	State Avg
MH Screen Complete	N/A	97%
SA Screen Complete	N/A	95%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	82%	89%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
Services													8%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	60%	N/A

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	73%	N/A ▼

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient		0	0%	75%	68%	-75% ▼
2 or more Services within 30 days		0	0%	75%	68%	-75% ▼

> 10% Over < 10% Under

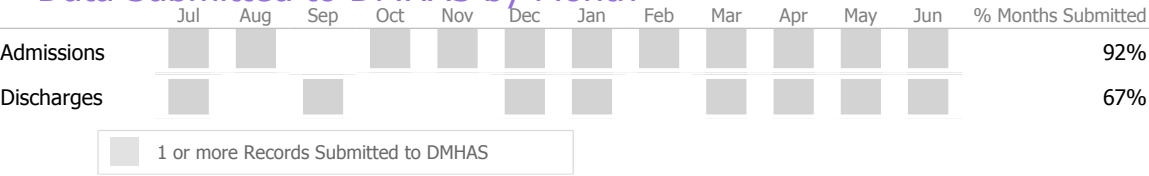
Actual Goal Goal Met Below Goal

* State Avg based on 10 Active Gambling Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	162	125	30%	▲
Admits	91	45	102%	▲
Discharges	19	54	-65%	▼

Data Submitted to DMHAS by Month

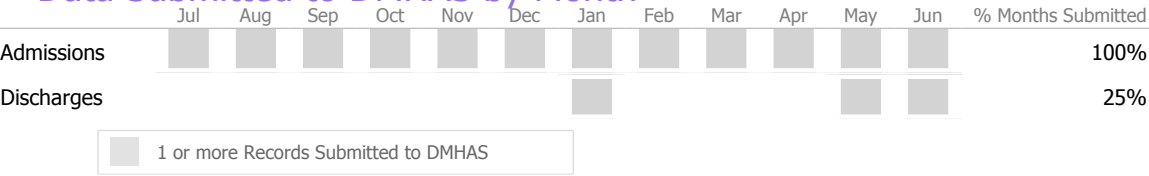


* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	49	1	4800% ▲
Admits	48	-	
Discharges	10	-	

Data Submitted to DMHAS by Month

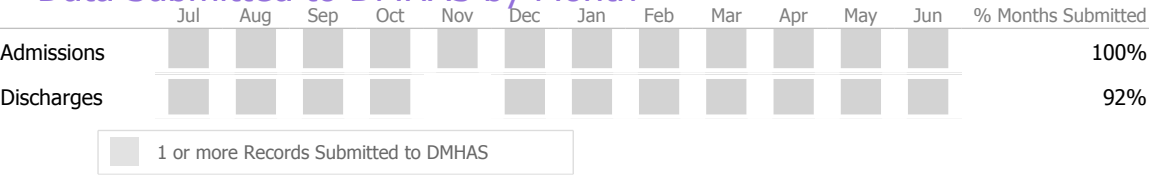


* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,077	962	12% ▲
Admits	484	520	-7%
Discharges	123	369	-67% ▼

Data Submitted to DMHAS by Month

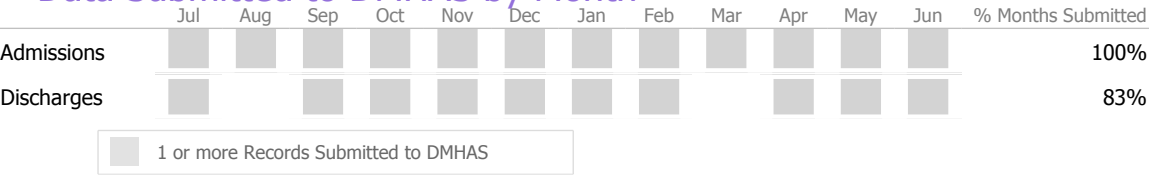


* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	687	500	37%	▲
Admits	311	276	13%	▲
Discharges	79	126	-37%	▼

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Residential Detox 945353

Midwestern CT Council on Alcoholism (MCCA)

Addiction - Residential Services - Medically Monitored Detox 3.7D

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	868	930	-7%
Admits	1,036	1,110	-7%
Discharges	1,036	1,109	-7%
Bed Days	4,168	4,173	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		930	90%	80%	79%	10% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		918	89%	85%	85%	4%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Follow-up within 30 Days of Discharge		497	53%	90%	56%	-37% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		95% 98%
✓ Valid TEDS Data		100% 100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		12	4 days	0.0	95%	90%	87%	5%

On-Time Periodic	Actual	State Avg
6 Month Updates		N/A N/A

Cooccurring	Actual	State Avg
✓ MH Screen Complete		99% 99%
✓ SA Screen Complete		99% 99%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100% 100%
✓ Valid Axis V GAF Score		100% 93%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

▲ > 10% Over ▼ < 10% Under

* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	18	0%
Admits	-	1	-100% ▼
Discharges	3	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	95%
Valid TEDS Data	31%	31%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	69%
Cooccurring	Actual	State Avg
MH Screen Complete	N/A	97%
SA Screen Complete	N/A	95%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	78%	89%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													8%
Services													0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	75%	60%	-75% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	73%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	68%	-75% ▼

> 10% Over < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 10 Active Gambling Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	126	101	25% ▲
Admits	33	55	-40% ▼
Discharges	105	8	1213% ▲
Service Hours	223	419	-47% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	69%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		93	89%	50%	56%	39% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		114	90%	80%	85%	10%
✓ Self Help		77	61%	60%	75%	1%
● Employed		5	4%	20%	26%	-16% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		33	69%	90%	92%	-21% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■		■	■	■	■		■	83%
Discharges		■		■					■			■	33%
Services	■	■	■		■			■	■	■		■	67%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

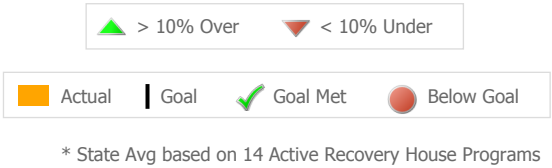
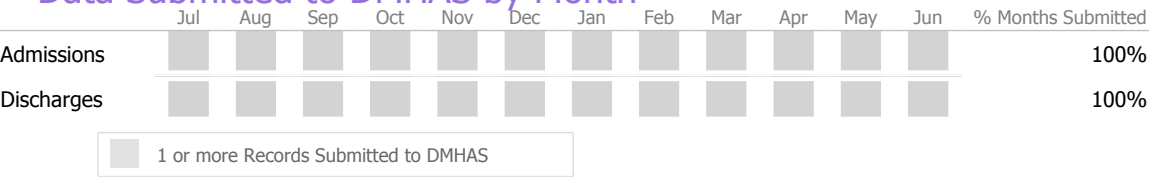
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 17 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	449	437	3%
Admits	477	441	8%
Discharges	475	443	7%
Bed Days	5,592	6,188	-10%

Data Submitted to DMHAS by Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	33	0%
Admits	18	19	-5%
Discharges	18	18	0%
Service Hours	865	661	31% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div><div></div></div>	29	88%	85%	90%	3%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	16	100%	90%	90%	10%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data	<div><div></div></div>	96%	97%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates	<div><div></div></div>	100%	71%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	<div></div>		<div></div>			<div></div>		<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	67%
Discharges	<div></div>	<div></div>		<div></div>		<div></div>		<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	75%
Services	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met Below Goal

* State Avg based on 54 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	13	8%
Admits	14	4	250% ▲
Discharges	7	13	-46% ▼
Bed Days	2,173	1,610	35% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	97%
Valid TEDS Data	100%	100%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	100%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	71%	60%	47%	11% ▲
No Re-admit within 30 Days of Discharge		6	86%	85%	71%	1%
Follow-up within 30 Days of Discharge		1	20%	90%	30%	-70% ▼

Recovery

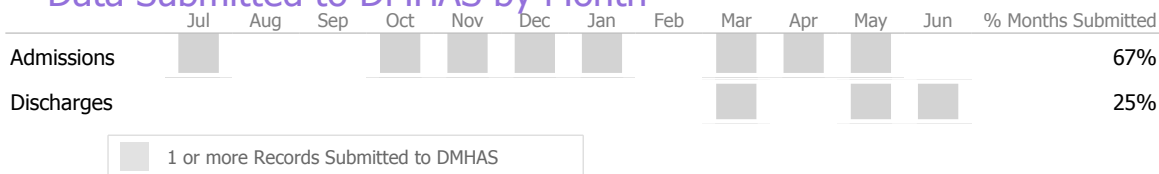
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		9	100%	75%	91%	25% ▲
Abstinence/Reduced Drug Use		5	36%	70%	38%	-34% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		11	179 days	0.3	54%	90%	103%	-36% ▼

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 3 Active Long Term Care 3.3 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	162	164	-1%
Admits	119	127	-6%
Discharges	112	124	-10%
Bed Days	16,642	18,415	-10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	97%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	100%	100%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		51	46%	60%	47%	-14% ▼
No Re-admit within 30 Days of Discharge		79	71%	85%	71%	-14% ▼
Follow-up within 30 Days of Discharge		16	31%	90%	30%	-59% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		104	90%	75%	91%	15% ▲
Abstinence/Reduced Drug Use		63	38%	70%	38%	-32% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		39	166 days	0.1	117%	90%	103%	27% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

* State Avg based on 3 Active Long Term Care 3.3 Programs